

CASMARA

Beauty Advisor

The warranty conditions offered by **CASMARA COSMETICS S.A.**, with registered address at Polígono Industrial Fuente del Jarro, Calle ciudad de Liria, nº 29 y 31, 46988 Paterna (Valencia), with tax ID number A46151999 (henceforth, **CASMARA**) are hereby established, regarding the following machine: **Beauty Advisor (henceforth, THE EQUIPMENT)**:

FIRST: CASMARA COSMETICS, S.A. guarantees the proper functioning of the EQUIPMENT for a period of TWO YEARS calculated from the date of receipt. To this end, the user must keep the delivery note in order to confirm the aforementioned date.

SECOND: This warranty is limited to manufacturing defects and faulty parts, which will be repaired or replaced once the EQUIPMENT malfunction has been verified. This warranty is limited to repairing the EQUIPMENT, so under no circumstances will the amount paid for it be refunded.

THIRD: The cost of the hours of repair, transport and moving is excluded from the warranty coverage and therefore the cost of the repair, transport and moving will be borne by the user in the following cases:

- a) Faults caused by negligence and incorrect or improper use by the user.
- b) Faults produced due to unforeseeable events, force majeure, natural disasters and accidents.
- c) Faults which arise from incorrect installation or lack of maintenance.
- d) Faults which are a consequence of applying unsuitable chemical products or the buildup of residues such as grease or limescale, caused by lack of cleaning.
- e) Faults derived from incorrect placement of the EQUIPMENT.
- f) Faults derived from falls, breakages, power surges, or short circuits due to liquids or improper use, including in the latter case connection to a voltage other than that indicated in the instruction manual for the EQUIPMENT.
- g) Aesthetic wear and tear due to use.
- h) Those derived from improper opening or handling of the EQUIPMENT.

FOURTH: The repair service will exclusively be at the expense and risk of CASMARA COSMETICS, S.A. In the event of improper opening or repair of the EQUIPMENT by a third party, this warranty will lose its validity.

FIFTH: This warranty is limited to repairing the EQUIPMENT and replacing materials or parts, so CASMARA COSMETICS, S.A. will not be held responsible for compensation under any circumstances.

SIXTH: In the event of a fault in the EQUIPMENT, in order to invoke this warranty, the user must send an email to the following address: incidencias@casmara.com. The email must specify the brand and model of the EQUIPMENT, as well as the fault. The purchase receipt or delivery note which confirms the date the EQUIPMENT was received must also be attached to the email.

SEVENTH: If, once CASMARA COSMETICS, S.A. has received the equipment, it turns out that the fault is not covered in this warranty, they will contact the user in order to specify the cost involved in the repair and shipping and return costs of the EQUIPMENT.

EIGHTH: The time frame for CASMARA COSMETICS, S.A. repairing and replacing the equipment is subject to the availability of materials and parts. CASMARA COSMETICS, S.A. reserves the right to refer the machinery repair to third parties where necessary due to the circumstances of the fault.

This warranty is signed as proof of the above